

SPELTHORNE GYMNASTICS

GRIEVANCE PROCEDURE

The club welcomes comments and feedback on all aspects of the club.

If you would like to raise any issue of concern, grievance or complaint, please talk to us:

For child welfare issues:-

Club Welfare Officers:

Mel Gray welfare@spelthornegymnastics.com

James Beauchamp welfare@spelthornegymnastics.com

For Club & Management Issues:

Alison Cooper **01932 781338** info@spelthornegymnastics.com

Should anyone prefer to submit an issue in writing, this should be addressed to the Directors Alison & Bob Cooper at the Club address.

We can't always guarantee a total fix every time, but in all cases we will investigate and report our findings back to you, so that the matter can be resolved sensibly.

In cases where the matter is still unresolved, you may ask for it to be considered by the management team.