## SPELTHORNE GYMNASTICS MEMBERS GRIEVANCE PROCEDURE

The club welcomes comments and feedback on all aspects of the club.

If you would like to raise any issue of concern, grievance or complaint, please talk to us:

For child welfare issues:

Club Welfare Officers:

- Mel Gray
- James Beauchamp
- Jacqui Taylor
- Ellie Cooper
- Tom Beauchamp

welfare@spelthornegymnastics.com

For Club & Management Issues:

Club Principles 01932 781338 <u>info@spelthornegymnastics.com</u>

Should anyone prefer to submit an issue in writing, this should be addressed to the Principals Alison & Bob Cooper at the Club address.

We will investigate and report our findings back to you as soon as possible.